



Your Cat, Our Commitment
Sharon Davis, DVM

May 12, 2023

Dear Valued Clients, Friends, and Family,

We hope this letter finds you in good health and high spirits. With the formal end of the COVID-19 Public Health Emergency, we have decided to update our COVID protocol. Effective immediately, we will no longer require our clients to wear face masks during their visits to our establishment and are welcome to use our waiting room. We still ask that only one adult attend the appointment with your cat or cats if possible. We would still like to reduce the traffic flow in the reception area and reduce the number of people in each exam room as we are such a small facility.

Face masks have been important during the pandemic. We at The Cat Doctor of Dover have taken this especially seriously as some of our staff and staff families are at significantly higher risk if exposed to COVID 19. Some of us may continue to wear our face masks during appointments. If you prefer all of us to wear our masks during your appointment, please do not hesitate to ask us. We will be happy to do so. We will also continue to provide car side service for any clients who request it.

We encourage all of our clients to continue practicing good hygiene habits, such as washing their hands regularly and staying home if they feel unwell. If you have a fever, have any symptoms of a cold or flu, such as sneezing, nasal discharge, cough, vomiting, diarrhea, etc., please kindly reschedule your appointment (for everyone's safety we reserve the right to refuse an appointment, require masking, deny entry and/or provide alternate modes of service to anyone exhibiting symptoms). We will continue to make face masks and hand sanitizer available for all clients if you choose to use them. We will also continue to maintain a clean and sanitized environment for your safety. We will continue to monitor conditions and recommendations regarding COVID protocols.

Thank you for your cooperation over this long health emergency, and your continued support and loyalty.

Sincerely,

Dr. Sharon Davis and the staff of The Cat Doctor of Dover

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