



July 16, 2021

## Update on COVID Protocol at the Cat Doctor of Dover

### To Our Client Family and Friends,

Even though state restrictions have been lifted for those who are COVID vaccinated, **as of July 1, 2021** we are still following a more conservative COVID pandemic protocol here at The Cat Doctor of Dover. We are still doing a curbside service where we ask you to call when you arrive for your scheduled appointment. The reception staff will get your car location and cell phone number. When we are ready to bring your cat inside, we will call you in the parking lot and have you place your cat in the carrier onto the front porch. We will come out and get your cat while you wait in your car. Our staff will continue to follow all CDC protocols inside as well; we wear face masks at all times and use frequent hand washing (always between cats). We sanitize all areas regularly.

Some of the reasoning behind maintaining this protocol are as follows. Given our small building and room sizes and limited staff numbers, it would be difficult to maintain 6-foot distances between people. The time it would take to implement an appropriate sanitization protocol between clients and still provide adequate time for patient exams and treatments would significantly reduce the number of patients we can see in a day. The demand for veterinary services has increased across the country in the past year and a half and we want to try and see every cat that needs to be seen as soon as we can.

Thank you for following our health and safety protocols with such care over the past year. We truly appreciate your commitment to keeping our practice safe, you and your families safe, and our community safe. We look forward to seeing you soon! Should you have any questions, please call us at 603-742-6369 or email us at [info@catdoctordover.com](mailto:info@catdoctordover.com). Stay healthy!